

HOMELESS SINGLE MEN

FACT SHEET 1

TEMPORARY ACCOMMODATION

Housing NSW

Newcastle

615 HUNTER STREET

NEWCASTLE NSW 2302

FREE CALL 1800152152

Or attend the office of Housing NSW

Criteria:

- ◆ 16yrs plus
- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
- ◆ Cost is NIL
- ◆ ID and income statement required and
- ◆ EFTPOS slip showing NIL funds

Homeless Persons info line

PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation

Matthew Talbot Centre

82 HANNELL ST WICKHAM 2293

(02) 49611411

Criteria

Crisis beds are for a period of up to 3 months.

- ◆ Males 19yrs plus
- ◆ Homeless or at risk of being homeless
- ◆ Crisis Residents must have some form of ID
- ◆ Crisis Residents must be able to climb stairs with no assistance

Fee: \$154 per week including 3meals/day

Key and linen deposit required

The Anchor Men's Crisis Centre

CRN: COWPER AND YOUNG ST

PO: Box 73 CARRINGTON 2294

(02) 49616129

Criteria

- ◆ Referrals/acceptances are made on a case to case basis
- ◆ The Anchor takes referrals from individuals and organisations
- ◆ Clients are required to provide a signed release of information
- ◆ The costs are as follows; \$140.00/week payable in advance + a 1 off refundable \$140.00 security deposit [payable on entry]
- ◆ Food and utilities included in rent.

MEDIUM TERM ACCOMMODATION

Safe Haven/ Mission Australia

956 Hunter Street

Newcastle 2302

(02) 49677268

- ◆ The Safe Haven is for men over 18yr
- ◆ There is 4 beds available
- ◆ 8:00am to 4:00pm Monday to Friday
- ◆ It is a 6-8 week program
- ◆ Costs \$60 per week
- ◆ An assessment must be completed after referral and before entry
- ◆ Must be able to climb stairs unassisted

Home for Good/ Samaritans

36 WARABROOK BOULEVARD

WARABROOK NSW 2304

(02) 49221500 during office hours

Home for Good is a program that assists people who are leaving Prison to re-engage with the community or for those on Community Service Orders.

- Referrals need to be at least 3 months prior to release
- We accept referrals from other services
- Clients work with case workers to gain stability to remain out of the correctional system

Richmond Fellowship

Hunter Area Office

Unit 2D, 54 CLYDE STREET

HAMILTON NORTH 2303

(02) 4963 9700

Criteria

- ◆ 18yrs plus
- ◆ Length of stay is 6months plus
- ◆ Costs: flexible service from \$56 a fortnight depending on client circumstances.
- ◆ Supported accommodation for men and women with mental health issues.

LONG TERM ACCOMMODATION

Mayfield Lodge

87 CREBERT St

MAYFIELD NSW 2304

(02) 4968 3777

Street Real estate

Newcastle

444 - 448 HUNTER STREET

NEWCASTLE NSW2300

(02) 4926 3933

FACT SHEET 1 *cont'd*

Realty Partners
Boarding Houses
Available Locations

- ◆ Newcastle
- ◆ Hamilton
- ◆ Mayfield

Utilities included in rental costs.

262 MAITLAND RD
MAYFIELD NSW 2304
(02) 4949 2333

Star Realty

Boarding Houses in Broadmeadow

- ◆ Utilities included in rental costs

89 HIGH STREET
MAITLAND NSW 2320
(02) 4933 0700

Compass Housing Newcastle

485 HUNTER STREET
NEWCASTLE NSW 2300

PH (02) 4929 5537

After Hours: 1800633496

Wheel chair access available

Monday Wednesday Thursday Friday

9.00am - 5.00pm

Tuesday

9.00am - 1.00pm

Pacific Link

39 WILLIAM STREET
GOSFORD NSW 2250

PH (02) 43427617

PH 1300654973

Monday to Friday

9.00am - 5.00pm

Housing NSW

Newcastle

615 HUNTER STREET
NEWCASTLE NSW 2302

PH (02) 49269333

Mon Tues Thurs Friday 9am - 5pm

Wednesday 1pm - 5pm

SUPPORT SERVICES

Wesley Mission/McKenzie Centre

16 Wood St

NEWCASTLE WEST 2302

Ph: (02) 4969 4761

Open Mon Tues Wed Fri 9:30 - 12pm

Crisis assistance, food packs, vouchers, scripts (only PBS & non addictive medication) EAPA vouchers.

Oasis provides breakfast Mon, Tues Wed Friday 9-11am

Showers and clothes washing facilities available.

Wesley Mission/McKenzie Centre *cont'd*

Wesley Mission Accommodation Support Program helps people looking for accommodation from 1-2 years with a case worker attach to support clients deal with their issues and needs.

Criteria:

Accommodation is considered after application and assessment.

- ◆ Centrelink staff visits every Monday and Wednesday (12.30pm to 1.30pm)
- ◆ Clothing for the homeless and disadvantaged men
- ◆ Referral services to the Department of Housing, detox/rehabilitation centers and other accommodation/welfare agencies.

Matthew Talbot Centre

82 HANNELL ST WICKHAM 2293

(02) 49611411

Criteria

OUTREACH SUPPORT

Case management

(Early Intervention & Post Crisis)

Clients will be offered:

- ◆ Outreach support
- ◆ Links to appropriate services

Mission Australia

956 Hunter Street

Newcastle 2302

(02) 4033 4912

Criteria

- ◆ Aged 18yrs plus
- ◆ Length of support determined on individual needs
- ◆ A willingness to engage in case management
- ◆ Homeless or at risk of being homeless

Reaching Home

TARA LODGE

JAMES FLETCHER HOSPITAL CAMPUS

WATT STREET

NEWCASTLE NSW 2300

PH (02) 49246980

- ◆ People living on the streets (rough sleepers) this can include those people living in derelict buildings, parks, cars, train and doorways or similar locations regardless of the complexity of needs.
- ◆ People with complex needs that couch surf or live in hostels and boarding houses.
- ◆ People with complex needs that are at risk of homelessness.
- ◆ Only available for people in the Newcastle Local Government Area.

HOMELESS SINGLE MEN WITH CHILDREN

FACT SHEET 2

TEMPORARY ACCOMMODATION

Housing NSW

Newcastle

615 HUNTER STREET
NEWCASTLE NSW 2302

FREE CALL 1800152152

Or attend the office of Housing NSW

Criteria:

- ◆ 16yrs plus
- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
- ◆ Cost is NIL
- ◆ ID and income statement required and
- ◆ EFTPOS slip showing NIL funds

Homeless Persons info line

PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation

House of Hospitality

P.O. BOX 211

ADAMSTOWN NSW 2289

CONTACT CARMEL

MBL: 0418675268

Criteria

- ◆ Single adults with children
- ◆ NO COUPLES

Costs

- ◆ Length of stay is 3months
- ◆ Costs \$80 single p/w
\$100 family p/w

LONG TERM ACCOMMODATION

Housing NSW

Newcastle

615 HUNTER STREET
NEWCASTLE NSW 2302

PH (02) 49269333

Or attend the office of Housing NSW

Mon Tues Thurs Friday 9am - 5pm

Wednesday 1pm - 5pm

Compass Housing Newcastle

485 HUNTER STREET
NEWCASTLE NSW 2300

PH (02) 4929 5537

After Hours: 1800633496

Wheel chair access available

Monday Wednesday Thursday Friday

9.00am - 5.00pm

Tuesday

9.00am - 1.00pm

Pacific Link

39 WILLIAM STREET

GOSFORD NSW 2250

PH (02) 43427617

PH 1300654973

Monday to Friday

9.00am - 5.00pm

SUPPORT SERVICES

Wesley City Mission

16 WOOD STREET

NEWCASTLE WEST 2302

Ph: (02) 4969 4761

Wesley Mission Accommodation Support Program helps people looking for accommodation from 1-2 years with a case worker attach to support clients deal with their issues and needs.

Criteria:

- ◆ Centrelink staff visits every Monday and Wednesday (12.30pm to 1.30pm)
- ◆ clothing for the homeless and disadvantaged
- ◆ referral services to the Department of Housing, detox/rehabilitation centres and other accommodation/welfare agencies

Mission Australia - NAASS

956 Hunter Street

Newcastle 2302

(02) 4033 4912

Criteria

- ◆ Aged 18yrs plus
- ◆ Length of support determined on individual needs
- ◆ A willingness to engage in case management
- ◆ Homeless or at risk of being homeless

Benevolent Society

Family referral service through the Benevolent Society

- ◆ Phone referral service 1300 006480
- ◆ Assists with support for families

Centrelink Social Worker

PH 131794

Newcastle Family Support Service

558 HUNTER STREET

NEWCASTLE WEST NSW 2302

PH (02) 49263577

- ◆ Individual and family counselling
- ◆ Parenting and relationship groups
- ◆ Weekend camps and social events (with children included)

HOMELESS SINGLE MEN WITH CHILDREN

FACT SHEET 2 *cont'd*

SUPPORT SERVICES *cont*

Reaching Home

TARA LODGE
JAMES FLETCHER HOSPITAL CAMPUS
WATT STREET
NEWCASTLE NSW 2300
PH (02) 49246980

- ◆ People living on the streets (rough sleepers) this can include those people living in derelict buildings, parks, cars, train and doorways or similar locations regardless of the complexity of needs.
- ◆ People with complex needs that couch surf or live in hostels and boarding houses.
- ◆ People with complex needs that are at risk of homelessness.
- ◆ Only available for people in the Newcastle Local Government Area.

Mission Australia

Child and Family Support Service
956 Hunter Street
Newcastle 2302
(02) 4033 4916

Families with children 0 - 12 living in the Newcastle LGA who require support. The service is information based with a directory of resources available.

- ◆ One off links to services
- ◆ No case management

FREE

- ◆ play groups
- ◆ book library
- ◆ toy library

Clients must be enrolled in the support group to use the libraries

FACS

309 CHARLESTOWN RD
CHARLESTOWN NSW 2290

P.O. BOX 585

CHARLESTOWN NSW 2290
PH (02) 49851500

Dads in Distress (DID)
MAITLAND 1300853437
Or contact:
Phil Penfold
0427330771

NEWCASTLE 1300853437

Contact Leon
Dads in Distress are held Wednesday night 7.30pm
at:

TIGHES HILL PUBLIC SCHOOL
ELIZABETH STREET

Offering peer support to men going through separation from their partner and/or children.

WHAT WE OFFER:

- Support groups
- One on one support
- Advocacy
- Confidentiality
- COST IS FREE

Homeless Persons info line
PH 1800 234566 free call

HOMELESS SINGLE WOMEN

FACT SHEET 3

TEMPORARY ACCOMMODATION

Housing NSW
Newcastle
615 HUNTER STREET
NEWCASTLE NSW 2302
FREE CALL 1800152152
Or attend the office of Housing NSW

Criteria:

- ◆ 16yrs plus
- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
- ◆ Cost is NIL
- ◆ ID and income statement required and
- ◆ EFTPOS slip showing NIL funds

Homeless Persons info line
PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation

- ◆ ID and income statement required
- ◆ Or EFTPOS slip showing NIL funds

Clulow Court
Staffed
Monday to Friday
7.30am to 8.00pm
Saturday and Sunday
8.30am to 4.30pm
Contact:
Homeless Line 1800234566

Clients are required to pay fees for board and lodgings:

Costs

- ◆ Youth Start \$12 per night
- ◆ Newstart \$18 per night
- ◆ Pensions (ALL) \$20 per night

All meals and utilities are included.

Criteria

All women 18yrs and over

Domestic Violence Line 1800656463
REFERRAL POINT TO REFUGES FOR WOMEN
ESCAPING DOMESTIC VIOLENCE

MEDIUM/LONG TERM ACCOMMODATION

Wesley City Mission/McKenzie Day Centre

16 WOOD STREET
NEWCASTLE WEST 2302
Ph: (02) 4969 4761
Open Mon Tues Wed Fre 9:30am - 12pm

We manage 130 bed-sitter units suitable for single occupancy.

- ◆ Rent is based on whatever 100% of rent allowance + 25% of income. Approx \$120p/w
- ◆ We give 3 month Licence Agreement which is reviewed after the first 3 months
- ◆ Must be registered with the Department of Housing looking at public or private housing.
- ◆ Newstart allowance clients must be looking for work.

Nova Women's Accommodation
35 ELCHO STREET
HAMILTON NSW 2303
PH (02) 49263709 referral line
Intake referrals hours are:
Monday, Wednesday, Thursday and Friday

Between 10.00am - 12.00pm
1.00pm - 3.00pm
Can provide Medium/Long Term Accommodation and Case Management. (Waiting lists apply)

Compass Housing Newcastle
485 HUNTER STREET
NEWCASTLE NSW 2300
PH (02) 4929 5537
After Hours: 1800633496
Wheel chair access available

Monday Wednesday Thursday Friday
9.00am - 5.00pm
Tuesday
9.00am - 1.00pm

Pacific Link
39 WILLIAM STREET
GOSFORD NSW 2250
PH (02) 43427617
PH 1300654973

Monday to Friday
9.00am - 5.00pm

FACT SHEET 3 *cont'd*

Housing NSW

Newcastle

615 HUNTER STREET

NEWCASTLE NSW 2302

PH (02) 49269333

Mon Tues Thurs Friday 9am - 5pm

Wed 1pm - 5pm

SUPPORT SERVICES

Wesley City Mission

Wesley Mission/McKenzie Centre

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Mission Australia

956 Hunter Street

Newcastle 2302

(02) 4033 4912

Criteria

- ◆ **Aged 18yrs plus**
- ◆ **Length of support determined on individual needs**
- ◆ **A willingness to engage in case management**
- ◆ **Homeless or at risk of being homeless**

Reaching Home

TARA LODGE

JAMES FLETCHER HOSPITAL CAMPUS

WATT STREET

NEWCASTLE NSW 2300

PH (02) 49246980

- ◆ **People living on the streets (rough sleepers) this can include those people living in derelict buildings, parks, cars, train and doorways or similar locations regardless of the complexity of needs.**
- ◆ **People with complex needs that couch surf or live in hostels and boarding houses.**
- ◆ **People with complex needs that are at risk of homelessness.**
- ◆ **Only available for people in the Newcastle Local Government Area.**

HOMELESS SINGLE WOMEN WITH CHILDREN

FACT SHEET 4

TEMPORARY ACCOMMODATION

Housing NSW

Newcastle
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NEWCASTLE NSW 2302
FREE CALL 1800152152
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- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
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- ◆ ID and income statement required and
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Homeless Persons info line

PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation

Domestic Violence Line

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House of Hospitality

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Criteria

- ◆ Single adults with children
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- ◆ Length of stay is 3months
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MEDUM TERM ACCOMMODATION

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NEWCASTLE WEST 2302

Ph: (02) 4969 4761

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- ◆ Rent is based on whatever 100% of rent allowance + 25% of income.
- ◆ We give 3 month Licence Agreement which is reviewed after the first 3 months
- ◆ Must be registered with the Department of Housing looking at public or private housing.
- ◆ Newstart allowance clients must be looking for work.

LONG TERM ACCOMMODATION

Housing NSW

Newcastle

615 HUNTER STREET
NEWCASTLE NSW 2302
PH (02)49269333

Or attend the office of Housing NSW

Mon Tues Thurs Friday 9am - 5pm

Wednesday 1pm - 5pm

SOCIAL HOUSING PROVIDERS

Compass Housing Newcastle

485 HUNTER STREET
NEWCASTLE NSW 2300
PH (02) 4929 5537

After Hours: 1800633496

Wheel chair access available

Monday Wednesday Thursday Friday

9.00am - 5.00pm

Tuesday

9.00am - 1.00pm

Pacific Link

39 WILLIAM STREET
GOSFORD NSW 2250
PH (02) 43427617
PH 1300654973

Monday to Friday

9.00am - 5.00pm

SUPPORT SERVICES

Wesley City Mission
13 DENISON ST
NEWCASTLE WEST 2302
Ph: (02) 49153630

Wesley Mission Accommodation Support Program helps people looking for accommodation from 1-2 years with a case worker attach to support clients deal with their issues and needs.

Criteria:

- ◆ Centrelink staff visits every Monday and Wednesday (12.30pm to 1.30pm)
- ◆ clothing for the homeless and disadvantaged
- ◆ referral services to the Department of Housing, detox/rehabilitation centers and other accommodation/welfare agencies

Mission Australia
956 Hunter Street
Newcastle 2302
(02) 4033 4912

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Reaching Home

TARA LODGE
JAMES FLETCHER HOSPITAL CAMPUS
WATT STREET
NEWCASTLE NSW 2300
PH (02) 49246980

Criteria

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Mission Australia
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956 Hunter Street
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(02) 4033 4916

Families with children 0 - 12 living in the Newcastle LGA who require support. The service is information based with a directory of resources available.

- ◆ One off links to services
- ◆ No case management

FREE

- ◆ play groups
- ◆ book library
- ◆ toy library

Clients must be enrolled in the support group to use the libraries

HOTEL ACCOMODATION

FACT SHEET 5

THE CAMBRIDGE
789 HUNTER STREET
NEWCASTLE NSW 2300
PH (02) 49622459

Single dorm \$30 per night
Private room single/double \$80 per night
(No families)

BEAUFORD
39 MAITLAND ROAD
MAYFIELD NSW 2304
PH (02) 49681097

Single \$140 per week
Twin \$180 per week
(No families)

HOTEL JESMOND
NEWCASTLE ROAD
JESMOND NSW 2299
PH (02) 49559206

Single \$60 per night
Twin single \$80 per night
(No families)

SHORTLAND HOTEL
269 SANDGATE ROAD
SHORTLAND NSW 2307
PH (02) 49502472

Single \$35 per night
Single with en suite \$45 per night
Double with en suite \$50 per night
Double & single bed + en suite \$55 per night
(No children)

MUSEUM HOTEL
70 WILSON STREET
WEST WALLSEND NSW 2286
PH (02) 49532916

Single \$45 per night
Double \$55 per night
Double with 2 children \$60 per night

THE WINDSOR CASTLE
CNR GEORGE & LAWS STREET
EAST MAITLAND 2323
PH (02) 49343380

Twin \$90 per night
Queen \$100 per night
Family queen & king single \$110 per night
Triple (single beds only) \$110 per night

THE ROYAL OAK
207 MAITLAND ROAD
TIGHES HILL NSW 2297
PH (02) 49611977

Single \$50 per night
(No families)

METROPOLITAN
289 HIGH STREET
MAITLAND NSW 2320
PH (02) 49335255

Single \$60 per night
Double \$80 per night
(No families)

MARQUIS O'LOPNE
CNR DICKSON & MOREHEAD STREET
LAMBTON NSW 2299
PH (02) 49571494

Single dorm \$25 per night
King single \$50 per night \$250 per week
King single with en suite \$65 per night
Or \$290 per week
(No families)

TORONTO HOTEL
74 VICTORY PARADE
TORONTO NSW 2283
PH (02) 49591033

Single dorm \$60 per night
Double \$70 per night
Availability 5 rooms with 2xbeds
5 rooms with 3x single beds
Extra \$20 per person

CARAVAN PARKS

FACT SHEET 6

ALUM MOUNTAIN CARAVAN PARK
PACIFIC HIGHWAY
Bulahdelah NSW 2423
49974565

Cabin - \$55.00 per night (double)
Cabin with en suite - \$80.00 per night (double)

BAYS HOLIDAY PARK
23 Port Stephens Dr
Anna Bay NSW 2316
49821438

Caravan \$29.00 per day (single) \$174 per week
\$55.00 per day (double) \$385 per week

BELHAVEN
206 Adelaide St
Raymond Terrace NSW 2324
49872423

Standard cabin - \$80.00 per night (double)

BELMONT BAYVIEW PARK
1 Gerald St
Belmont NSW 2280
49453653

Small cabin -\$90.00 per night /weekly - \$390.00 (double)
Large cabin - \$120.00 per night/weekly -\$560.00 (double)
Cheaper rate for people who want to stay longer

BLACKSMITHS BEACHSIDE HOLIDAY PARK
Gommera St
Blacksmiths NSW 2281
49712858

Villa - self contained 2 people \$130.00 per week
Additional adult - \$13.00 per person
Children - \$9.00 per child

PARADISE PALMS
Carey Bay
42 Ambrose St
Carey Bay NSW 2283
49591271

Villa - \$80 to \$130 (depends on season) per night
Onsite vans from \$30 per night
Cabins from \$50 per night
Sites are powered from \$12 per night
Extra persons from \$5 per night

CESSNOCK VALLEY VINEYARDS TOURIST PARK
137 Mount view Rd
Cessnock NSW 232
49905819

Villa/2 beds (self contained)
Sun/Thurs - \$95.00 & Fri/Sat - \$120.00
2x Cottage (quin size) Sun/Thurs - \$110.00 & Fri/Sat 140.00

COACH STOP CARAVAN PARK MAITLAND
Corner Anzac & Les Darcy Drive
Maitland NSW 2320
49332950

Standard cabins (self-contained) \$85.00 per night (double) weekly: \$415.00

MORISSET LAKE MACQUARIE VILLAGE
1A Stockton St
Morisset NSW 2264
49731883

Daily \$35.00 (single)
Weekly \$150.00 (single)
Additional adult \$10.00 per night (No children)

MAITLAND CARAVAN PARK
25 High St
Maitland NSW 2320
49341707

Caravan - \$145.00 per person per night + \$100.00 security + key

MIDDLE ROCK VILLAGE PARK
Anna Bay
554 Gan Gan Rd
One Mile Beach
49821162
Caravan - \$25.00 per day (single)

PACIFIC GARDEN
260 pacific Hwy
Raymond Terrace NSW 2324
49876636
Cabins: Standard: 2 people - \$100.00 per night
Child: \$10.00 per night

REDHEAD BEACH HOLIDAY CARAVAN PARK
1a Kalaroo Rd
Redhead NSW 2290
49448944
Villa - \$145.00 per night for 2 adults
Large - \$120.00 per night for 2 adults
Additional adult: \$10.00 per night

SINGLETON CARA COURT
CARAVAN PARK
Cnr New England Hwy & Brigman Rd
Singleton NSW 2330
65722886
0402402749
Cabin - 75.00 per night
\$350 weekly for 2 adults

SPINNAKERS LEISURE PARK
687 Pacific Highway
Belmont NSW 2280
49453405
Villa
\$95.00 per night - 2 x bed (low season)
\$120.00 per night - 2 x bed (high season)

SWANSEA GARDENS LAKESIDE HOLIDAY PARK
Wallarah St
Swansea NSW 2281
49712869
49210333

Powered Sites - 160.00 Off Peak Weekly Rate
Concessions are available for holders of current
seniors Card. This does not apply to waterfront
powered sites

TERALBA LAKESIDE VAN PARK
21 Anzac Parade
Teralba NSW 2284
49585370

Standard: \$90.00 per night (5 people)
Large: \$125.00 per night (5 people)
Children - Free

Cabin with en suit (sleeps 4)

- Night : \$76.00 /low season
- Weekly: \$456.00/low season
- Night: \$88.00/off peak
- Weekly: \$528.00/off peak
- Night: \$120.00/peak
- Night: \$840.00/peak

Standard Cabin (sleeps 6)

- Night: \$65.00/low season
- Week:\$390.00/season
- Night: \$74.00/off peak
- Week: \$444.00/off peak
- Night: \$102.00/peak
- Night: \$714.00/peak

➤ Peak season: October to February
➤ Off peak: March to January
➤ Low season: April to August

Homeless Persons info line
PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for
refuge accommodation

WANGI LAKESIDE HOLIDAY PARK
Watkins Rd
Wangi Wangi NSW 2267

HOMELESS YOUNG PEOPLE

FACT SHEET 7

TEMPORARY ACCOMMODATION

Housing NSW
Newcastle
615 HUNTER STREET
NEWCASTLE NSW 2302
FREE CALL 1800152152

Or attend the office of Housing NSW

Criteria:

- ◆ 16yrs plus
- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
- ◆ Cost is NIL
- ◆ ID and income statement required and
- ◆ EFTPOS slip showing NIL funds

Homeless Persons info line

PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation

Domestic Violence Line 1800 656 463 Free Call

- ◆ Referral Point to refuges for women who are escaping domestic violence

Maitland Youth Crisis Centre

Ph: 4933 9330

- ◆ Male or Female Aged 15 to 17 years
- ◆ Can stay up to 3 months
- ◆ Can take Male or Female 12-14 year olds for up to 21 days
- ◆ Cost: Approx \$100 per week for Rent & Board Have to pay for own medication & personal items

Allambie House - Youth Crisis Refuge

Redhead

Service # 4944 8871

- ◆ Male & Female Aged 12 to 17 years
- ◆ Can stay up to 3 months but can be extended, depends on client's situation
- ◆ Have a 9:30-5:30 curfew & have to be doing TAFE, School or looking for work
- ◆ Cost: Approx \$30 per week

Clarendon House Crisis Refuge

Newcastle

- ◆ Ph: 4950 9502
- ◆ Male & Female Aged 15 to 21 years
- ◆ Staffed 24/7
- ◆ Can stay up to 6 weeks
- ◆ Cost: Weekly Rent determined by income, however most clients pay about 25% of their income as rent

Oasis Hunter - Salvation Army

Newcastle

Ph: 4969 8066

- ◆ Male & Females Aged 18 to 25 years
- ◆ Supported Accommodation
- ◆ Can stay up to a year, depends on client's situation
- ◆ Cost: Rent (client's need to enquire)

Youth Emergency Accommodation Hotline

Ph: 1800 424 830

(24 hour emergency assistance) *Mon to Fri 9am - 5pm*

- ◆ Information on refuges & services
- ◆ Specific to youth accommodation

MEDIUM/LONG TERM ACCOMMODATION

The Embassy

Newcastle

Ph: 4963 4006

- ◆ Male or Females Aged 15-21 years
- ◆ Can stay up to 12 months
- ◆ Cost: Approx \$100 per week plus 10% Bond which can be returned on leaving

SOCIAL HOUSING PROVIDERS

Housing NSW

615 Hunter Street

NEWCASTLE NSW 2302

PH (02)49269333

Or attend the office of Housing NSW

Open: Mon Tues Thurs Friday 9am - 5pm

Wednesday 1pm - 5pm

Compass Housing Newcastle

485 Hunter Street

NEWCASTLE NSW 2300

Ph: 4929 5537

After Hours: 1800633496

Wheel chair access available

Monday Wednesday Thursday Friday

9am - 5pm

Tuesday 9am - 1pm

Pacific Link

39 William Street

GOSFORD NSW 2250

PH (02) 43427617

PH 1300654973

Mon to Fri 9.00am - 5.00pm

SUPPORT SERVICES

Reaching Home

Tara Lodge

James Fletcher Hospital Campus

Watt Street

Newcastle NSW 2300

Ph 49246980

- ◆ Criteria: People living on the streets (rough sleepers) this can include those people living in derelict buildings, parks, cars, train and doorways or similar locations regardless of the complexity of needs.
- ◆ People with complex needs that couch surf or live in hostels and boarding houses.
- ◆ People with complex needs that are at risk of homelessness.
- ◆ Only available for people in the Newcastle Local Government Area.

Hunter Headspace

73 Elgin Street, Maitland

Ph: 02 4931 1000

Open 9am-5pm, Mon to Fri

Criteria: young people aged 12 to 25 and their families

Services: A one stop shop of youth services!

- ◆ General Health
- ◆ Mental Health
- ◆ Alcohol and Other Drugs
- ◆ Relationships
- ◆ Accommodation
- ◆ Education and Training
- ◆ Social Activities

Salvation Army - Oasis Hunter

116-120 Hannel Street, Wickham

Ph: 4969 8066

Criteria: Male & Females aged 12 to 25

- ◆ Counselling and general support
- ◆ supported accommodation program (see temporary accommodation section)
- ◆ Individual and group anger management courses
- ◆ Support for parents of adolescents
- ◆ Training in Hospitality (At The Oasis Hunter Olive Branch Café)
- ◆ Information Technology and Retail

Wesley Newcastle Youth Service

14 Wood Street, Newcastle West

Ph: 4962 2188

Open 9am to 5pm, Mon to Fri

- ◆ Male & Females 12-24 & their families
Accommodation, alcohol & drugs support, gambling, & other life controlling issues.
They also have an open door policy & offer drug packs & counselling & mentoring

Samaritans Youth Direct

Ph: 1800 171 800

Youth Information and Referral service for young people aged 12 to 25 years, including referrals to Samaritans services

HOMELESS INDIGENOUS PEOPLE

FACT SHEET 8

TEMPORARY ACCOMMODATION

Housing NSW

Newcastle

615 HUNTER STREET

NEWCASTLE NSW 2302

FREE CALL 1800152152

Or attend the office of Housing NSW

Criteria:

- ◆ 16yrs plus
- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
- ◆ Cost is NIL
- ◆ ID and income statement required and
- ◆ EFTPOS slip showing NIL funds

Homeless Persons info line

PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation

Domestic Violence Line 1800 656 463 Free Call

- ◆ Referral Point to refuges for women who are escaping domestic violence

SOCIAL HOUSING PROVIDERS

Housing NSW

615 Hunter Street

NEWCASTLE NSW 2302

PH (02)49269333

Or attend the office of Housing NSW

Open: Mon Tues Thurs Friday 9am - 5pm

Wednesday 1pm - 5pm

Compass Housing Newcastle

485 Hunter Street

NEWCASTLE NSW 2300

Ph: 4929 5537

After Hours: 1800633496

Wheel chair access available

Monday Wednesday Thursday Friday

9am - 5pm

Tuesday 9am - 1pm

Pacific Link

39 William Street

GOSFORD NSW 2250

PH (02) 43427617

PH 1300654973

Mon to Fri 9.00am - 5.00pm

SUPPORT SERVICES

Reaching Home

Tara Lodge

James Fletcher Hospital Campus

Watt Street

Newcastle NSW 2300

Ph 49246980

- ◆ Criteria: People living on the streets (rough sleepers) this can include those people living in derelict buildings, parks, cars, train and doorways or similar locations regardless of the complexity of needs.
- ◆ People with complex needs that couch surf or live in hostels and boarding houses.
- ◆ People with complex needs that are at risk of homelessness.
- ◆ Only available for people in the Newcastle Local Government Area.

Awabakal Newcastle Aboriginal Co-operative

64 Hannell St, Wickham 2293

Ph: 4969 4711

Open 9am-5pm Mon to Fri

Criteria: Aboriginal & Torres Strait Islander

Services: All Aboriginal Staff

- ◆ Support & Referrals
- ◆ Men's Program
- ◆ Elders service
- ◆ Medical & Dental Service
- ◆ Sexual Health & Family Health
- ◆ Tobacco, Drug & Alcohol
- ◆ Mental Health
- ◆ Children's services (day care)
- ◆ Bringing them Home Program
- ◆ Outreach & support

Aboriginal Young Peoples SAAP Project

180-182 Bridge St, Muswellbrook 2333

Ph: 6543 1180

Criteria: Male & Female Aboriginal youth Aged 15 to 25 who are homeless or at risk of being homeless

- ◆ Offer referral & support with case management

Muloobinba Aboriginal Family Support

22 Lambton Rd, Broadmeadow

Ph: 4962 1809

Criteria: Service for Aboriginal or Torres Strait Islanders

- ◆ All Aboriginal Staff, advocacy & referrals for families

FACT SHEET 8 *Cont'd*

Barkuma Neighbourhood Centre

76 Lang St, Kurri Kurri

Ph: 4937 1094

Open 9am-5pm Mon to Fri

Criteria: Aboriginal & Torres Strait Islander

Services: NB. Some services have a gold coin donation

- ◆ Cultural Awareness Training
- ◆ Bushtucker Catering
- ◆ Cultural Workshops
- ◆ Murals and Artwork
- ◆ Support/Advocacy/Referrals
- ◆ Self-help workshops
- ◆ Support groups
- ◆ Bushtucker Garden
- ◆ Social support to our Indigenous Elders and younger people with a disability

Hunter Valley Aboriginal Corporation

Shop 1/36 Brook St, Muswellbrook

Ph: 6543 1180

Criteria: Service for Aboriginal or Torres Strait Islanders

- ◆ support, referrals for Aboriginal & Torres Strait Islander Individuals

Maitland Family Support Scheme Inc.

19 Galway Bay Drive, Ashtonfield 2323

Ph: 4933 8200

Criteria: Parents & Families

- ◆ Aboriginal Case Worker
- ◆ Generalist Counselling
- ◆ Support
- ◆ Information & Referral
- ◆ Groups & Programs
- ◆ Home Visiting
- ◆ Centre Based Visits
- ◆ Regular Outreach to Convenient Venues

HOMELESS CULTURALLY & LINGUISTICALLY DIVERSE PEOPLES (CALD)

FACT SHEET 9

TEMPORARY ACCOMMODATION

Housing NSW
Newcastle
615 HUNTER STREET
NEWCASTLE NSW 2302
FREE CALL 1800152152
Or attend the office of Housing NSW

Criteria:

- ◆ 16yrs plus
- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
- ◆ Cost is NIL
- ◆ ID and income statement required and
- ◆ EFTPOS slip showing NIL funds

Homeless Persons info line
PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation

Domestic Violence Line 1800 656 463 Free Call

- ◆ Referral Point to refuges for women who are escaping domestic violence

SOCIAL HOUSING PROVIDERS

Housing NSW
615 Hunter Street
NEWCASTLE NSW 2302
PH (02)49269333
Or attend the office of Housing NSW
Open: Mon Tues Thurs Friday 9am - 5pm
Wednesday 1pm - 5pm

Compass Housing Newcastle
485 Hunter Street
NEWCASTLE NSW 2300
Ph: 4929 5537
After Hours: 1800633496
Wheel chair access available
Monday Wednesday Thursday Friday
9am - 5pm
Tuesday 9am - 1pm

Pacific Link
39 William Street
GOSFORD NSW 2250
PH (02) 43427617
PH 1300654973
Mon to Fri 9.00am - 5.00pm

SUPPORT SERVICES

Reaching Home
Tara Lodge
James Fletcher Hospital Campus
Watt Street
Newcastle NSW 2300
Ph 49246980

- ◆ Criteria: People living on the streets (rough sleepers) this can include those people living in derelict buildings, parks, cars, train and doorways or similar locations regardless of the complexity of needs.
- ◆ People with complex needs that couch surf or live in hostels and boarding houses.
- ◆ People with complex needs that are at risk of homelessness.
- ◆ Only available for people in the Newcastle Local Government Area.

Northern Settlement Services (NSS)
8 Chaucer St, HAMILTON 2303
Freecall 1800 813 205
Ph: 4969 3399

- ◆ Offer info & referral, emergency assistance with electricity, gas & water, citizenship application lodgement assistance.
- ◆ Languages spoken: Arabic, Bosnian, Croatian, Dinka, Dutch, Filipino, Greek, Swahili, Kirundi, Russian, Samoan, Serbian, Singhalese, Thai, Tongan.

The Multicultural Neighbourhood Centre Inc.
3 Illalung Rd., Corner of Durham Rd. Lambton 2299
Ph: 49 655 291

Criteria: caters for CALD clients

Services:

- ◆ Conversation Class for Non English Speaking Background men and Women
- ◆ Multicultural Play Session
- ◆ Homework Centre for Primary / High School Students with Multicultural Background Parents
- ◆ Multicultural Youth Project
- ◆ Computer Classes And General Computer Help
- ◆ Multicultural Community Garden (CALD and people of Anglo-Saxon backgrounds can use)

Translating & Interpreting Services (TIS)
Ph: 13 14 50

- ◆ Interpret 100 Languages for non-English speakers (the agency pays for the use of this service)

HOMELESS PEOPLE WITH A DISABILITY

FACT SHEET 10

TEMPORARY ACCOMMODATION

Housing NSW
Newcastle

615 HUNTER STREET
NEWCASTLE NSW 2302
FREE CALL 1800152152

Or attend the office of Housing NSW

Criteria:

- ◆ 16yrs plus
- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
- ◆ Cost is NIL
- ◆ ID and income statement required and
- ◆ EFTPOS slip showing NIL funds

Homeless Persons info line

PH 1800 234566 free call

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation

Domestic Violence Line 1800 656 463 Free Call

- ◆ Referral Point to refuges for women who are escaping domestic violence

SOCIAL HOUSING PROVIDERS

Housing NSW

615 Hunter Street
NEWCASTLE NSW 2302
PH (02)49269333

Or attend the office of Housing NSW

Open: Mon Tues Thurs Friday 9am - 5pm
Wednesday 1pm - 5pm

Compass Housing Newcastle

485 Hunter Street
NEWCASTLE NSW 2300
Ph: 4929 5537

After Hours: 1800633496

Wheel chair access available

Monday Wednesday Thursday Friday

9am - 5pm

Tuesday 9am - 1pm

Pacific Link

39 William Street
GOSFORD NSW 2250
PH (02) 43427617

PH 1300654973

Mon to Fri 9.00am - 5.00pm

SUPPORT SERVICES

Reaching Home

Tara Lodge

James Fletcher Hospital Campus

Watt Street

Newcastle NSW 2300

Ph 49246980

- ◆ Criteria: People living on the streets (rough sleepers) this can include those people living in derelict buildings, parks, cars, train and doorways or similar locations regardless of the complexity of needs.
- ◆ People with complex needs that couch surf or live in hostels and boarding houses.
- ◆ People with complex needs that are at risk of homelessness.
- ◆ Only available for people in the Newcastle Local Government Area.

National Relay Service (NRS)

Phone: 1800 555 660 Free Call

TTY: 1800 555 630 Free Call

The NRS can help people with hearing or speech impairments

Emergency calls

Speak and Listen- 1800 555 677 and ask for triple zero (000)

TTY users - 106

Allambi Youth Services Disabilities

Warners Bay

Ph: 4944 5900

Criteria:

- ◆ Children, young people & young adults
- ◆ Aged between 16 - 35 who have a disability & behavioural issues
- ◆ Reside in the Hunter / Central Coast area unless it is assessed by DADHC
- ◆ Require assistance to transition from residential care to Alternative family placements, group homes, or drop in support return to their family or begin the transition to independent living.

FACT SHEET 10 *Cont'd*

New Horizons Newcastle

5/115 Griffiths Road, LAMBTON NSW 2299

Ph: 02 4956 3299

Criteria: disabled, have a mental illness and frail-aged people

Services:

- ◆ Accommodation Support
- ◆ Disability Employment Services
- ◆ Personal Helpers & Mentors
- ◆ Young People in Residential Aged Care

- ◆ [Fair Go For Kids](#)
- ◆ [The Gym](#)
- ◆ [Connections](#)
- ◆ [Flexible Support Options](#)
- ◆ [Host Family Care](#)
- ◆ [Behavioural Intervention](#)
- ◆ [Community Living Program](#)

Dept. Of Ageing, Disability & Home Care (DADHC)
Intake Line

Level 5, 670 Hunter Street, Newcastle 2300

Toll Free: 1300 205 268

Ph: 4978 6222

Criteria: older people, people with a disability (Aged 0-65 years) & their families and carers

- ◆ Local Support Coordination provides personal and flexible long-term support to people with any kind of disability

The Richmond Fellowship

Unit 2D, 54 Clyde St, Hamilton North 2292

Ph: 4963 9700

Criteria: people with mental health issues

Services:

- ◆ High Support Service - 24 hours per day
- ◆ Medium Support - Daily support up to 16 hours per day
- ◆ Low Support - Drop in support on a needs basis

Challenge - Hunter Day Program

11-13 Rutherford Rd. MUSWELLBROOK

Phone: 6542 5480

Criteria: people with disabilities & the community

Services:

- ◆ Community participation
- ◆ Transition to work
- ◆ Post school options and day programs

Commonwealth Respite and Carelink Centre

Ph: 1800 052 222 - available 24 hrs/ 7 days for all out of hours emergency respite

Criteria: young people with a disability, mentally ill and frail aged people

Services:

- ◆ Provides information and referral service for frail aged and those with a disability
- ◆ Can provide short term and emergency carer respite services
- ◆ Currently has funding to assist working carers and young carers

Disability Advocacy Service Inc.

Suite 3, level 1 408 King Street, Newcastle West

Ph: 4927 0111 or 1300 365 085

- ◆ Advocacy support dealing with landlords, court, legal issue support, referral & linking with other services, disability support, discrimination & provide education programs

Samaritans Disability Services

36 Warabrook Boulevard Warabrook, 2304

Ph: 49607 100

Criteria: People with a disability & their families

Services:

- ◆ Accommodation - All referrals need to be made through Agency, Disability and Home Care on 49786222
- ◆ ASSET - Adult Skills, Support, Education Services and Training
- ◆ Supported Independence Programme (SIP)
- ◆ Support Co-ordination - Support for older parent carers of a person with a disability

HOMELESS PEOPLE WITH A DISABILITY

Leapfrog

37 Fern Street, Islington 2296

Ph: 4979 7777

Criteria: People with a disability

Services/Programs: NB. some services cost money

OVER 55'S ACCOMMODATION

FACT SHEET12

Temporary Accommodation

Housing NSW Temporary Accommodation Line
615 HUNTER ST, NEWCASTLE NSW 2300
1800152152 free call
Phone after 430pm Monday to Friday
Sat, Sun and Public Holidays 10.00am to 10.00pm
Or attend the office of Housing NSW

Criteria:

- ◆ 16yrs plus
- ◆ Max of 2 nights at a time, must then reapply
- ◆ Will not be approved if it is the clients pay day
- ◆ Cost is NIL
- ◆ ID and income statement required and EFTPOS slip showing NIL funds

Homeless Persons information & Referral Service

PH 1800 23 45 66 free call or
(02) 9265 9081 for mobile phone
Open everyday - 9am to 10pm

Criteria:

- ◆ All ages
- ◆ They will check for vacancies state wide for refuge accommodation.

Domestic Violence Line: 24/7 telephone service
1800 65 64 63 (free from landline or payphone)
Refuge accommodation referral.

Long Term Accommodation

SOCIAL HOUSING PROVIDERS

Housing NSW
615 HUNTER STREET
NEWCASTLE NSW 2302
PH: 49269333
Mon Tues Thurs Friday 9am - 5pm
Wednesday 1pm - 5pm

Compass Housing Newcastle
485 HUNTER STREET
NEWCASTLE NSW 2300
PH (02) 4929 5537
Wheel chair access available
Monday Wednesday Thursday Friday
9.00am - 5.00pm, Tuesday 9.00am - 1.00pm

Pacific Link
39 WILLIAM STREET
GOSFORD NSW 2250
PH (02) 4342 7617
PH 1300 654 4973
Monday to Friday 9.00am to 5.00pm

Private Rentals - Newcastle Herald, Wed & Sat
(Private rental ie applying through a real estate agent or applying directly to the landlord)

Uniting Care Ageing (ACHA)

30 BARBER STREET
MAYFIELD NSW 2304
PH: (02) 4967 5172

Assistance with Care and Housing for the Aged
Free Service - no referral required

Criteria:

- ◆ Aged 60 years and over
- ◆ Financially insecure:
(Pension/Disability/Unemployed)

Seniors Information Service

PH: 13 12 44

A confidential information & referral service for older people, their families & carers in NSW.

Aged Care Assessment Team (ACAT)

Phone: (02) 4985 5700

Mon to Fri 8am - 4.30pm

Criteria:

- ◆ Aged 70 years and over (50 years if Aboriginal or Torres Strait Islander)
- ◆ Assist you to maintain your independence at home for as long as possible.
- ◆ Assist you to gain maximum benefit from available support services.

Commonwealth Respite and Carelink Centres

PH: 1800 052 222 free call

- ◆ Provide free information about the range of services available and how to contact them.
- ◆ Who is eligible to receive the services.
- ◆ Whether there are any costs associated with receiving the services.

Centrelink Customer Service

PH: 13 2307

Mon to Fri between 8.00am and 8.00pm.

Centrelink can provide support and counselling to Centrelink customers in financial crisis who may lose accommodation or essential services.

Provide information about, or refer customers to community support services.